



Warranty Terms for Light Commercial & Commercial Products

These warranty terms are valid only for the Greek market for the following products:

- a) DX units above 8kW
- b) Hydronic units
- c) Chillers and Heat Pumps

For other countries please contact our local office or the local distributor or dealer.

We guarantee that all Carrier & Toshiba products are free of any defects in material or workmanship, and we declare that each warranty covers a single system. If it is a split-type it covers the indoor unit(s) and the outdoor unit.

This warranty is valid:

- A. For units sold in Greece by AHI Carrier South Eastern Europe Air-Conditioning S.A
- B. For installations that have been carried out by qualified technicians, with the proper tools and based on the technical manuals and the instructions provided by AHI Carrier South Eastern Europe Air-Conditioning S.A, without any modifications to the product's connections or fittings.
- C. For failures which are not due to faulty installation, mishandling, misuse, deficient servicing, connection with voltage or power supply other than that specified, voltage variations by power supply companies or damage from corrosive environments (e.g. coastal areas or areas with excessive dust, etc).
- D. For a period of two (2) years, for all parts of the unit, from the issue date of the sales invoice or the purchase receipt.
- E. For chillers & heat pumps (water-cooled, air-cooled, air-water, water-water) as well as for air-to-air units above 17 kW, this warranty is valid provided that the **startup** of the units is carried out by an AHI Carrier South Eastern Europe Air-Conditioning S.A work crew, which performs the startup, maintenance and repair works of the unit on behalf of AHI Carrier South Eastern Europe Air-Conditioning S.A, for units imported and sold by the company, or by a different work crew or licensed technician authorized by AHI Carrier South Eastern Europe Air-Conditioning S.A.
- F. The warranty covers labor and spare parts for the replacement of any defective parts of the device. The replacement of part of the device does not extend the warranty period of the machine.

The warranty does not cover:

- A. The cost of planned annual maintenance (standard warranty, without a service contract and extension of warranty).
- B. The transportation of the device for repair or replacement.
- C. Any damages incurred when the transportation carried out by the buyer.
- D. Any part or component of the unit which is not Carrier or Toshiba, unless it has been used by the above two mentioned brands.
- E. Any damage resulting from the modification of the connections or parts of the unit.
- F. Any work that may be required for safe access to the unit (scaffolding/ lifting).

All the above shall be borne by the owner of the device.

The liability of the company is strictly limited to the operation of the product under warranty and does not, by any means, cover any use or exploitation of the unit, and therefore it bears no liability for any loss or damage (direct, indirect or consequential) arising from the financial or any other use or exploitation of the unit (loss of income, etc).

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